

**Central IT Services (German acronym ZID)**

- ❖ Location: Hauptplatz 6, 1st floor
- ❖ Website: [www.ufg.at/zid](http://www.ufg.at/zid)

**ZID Support**

- ✉ [it.helpdesk@ufg.at](mailto:it.helpdesk@ufg.at)
- ☎ +43 732 7898 3270
- 🌐 <https://helpdesk.ufg.at>
- 🕒 Mo-Thu 8:00 – 12:00 and 12:30 – 16:30  
Fr 8:00 – 14:00
- 📍 room numbers H60139, H60150-52

**UFGonline Support**

- ✉ [ufgonline.support@ufg.at](mailto:ufgonline.support@ufg.at)
- ☎ +43 732 7898 3204
- 🕒 Mo-Fr 8:00 – 12:00
- 📍 room number H60140

**Password Infos**

Service	URL	Login / Password
Mail	<a href="https://sts.ufg.at">https://sts.ufg.at</a>	mail address / mail password
UFGonline	<a href="https://ufgonline.ufg.ac.at">https://ufgonline.ufg.ac.at</a>	m[matriculation-number] / UFGonline password
Moodle	<a href="https://moodle.ufg.at">https://moodle.ufg.at</a>	
Filr	<a href="https://filr.ufg.ac.at:8443">https://filr.ufg.ac.at:8443</a>	
Teams	<a href="https://teams.ufg.at">https://teams.ufg.at</a>	
iPrint	<a href="https://iprint3.ufg.at">https://iprint3.ufg.at</a>	
LinkedIn	<a href="https://lnkd.in/dPEgTgn">https://lnkd.in/dPEgTgn</a>	
WLAN	Kuni Linz	m[matriculation-number]@ufg.at / UFGonline password
WLAN	Eduroam	

**Systems**

**Moodle ([www.moodle.ufg.at](http://www.moodle.ufg.at))**

- ❖ Learning-Management-Software
- ❖ Support: Mr. Simon Bauer  
room number H60140  
☎ +43 732 7898 2291 / +43 680 3006754  
✉ [moodle@ufg.at](mailto:moodle@ufg.at)  
🕒 Fr 9:00 – 15:00

**LinkedIn (<https://lnkd.in/dPEgTgn>)**

- ❖ Online video tutorials

**Save, Share & Print**

- ❖ Online Storage  
<https://filr.ufg.ac.at:8443>
- ❖ Teamwork  
<https://teams.ufg.at>
- ❖ Print  
Administration of network printers  
<https://iprint3.ufg.at>

**Forgot your password ?**

- ❖ Reset your UFGonline on your own. It requires to login and define security questions + answers.  
<https://passwort.ufg.at>

**WLAN**

- ❖ **KUni Linz**  
Login: m-matriculation number and UFGonline password
- ❖ **eduroam**  
Login: m[matriculation-number]@ufg.at and UFGonline password